



Human Services Training Topics

Best Practices Overview

Covers documentation, boundaries, ethics, and confidentiality.

Care Coordination

Covers privacy & confidentiality and basic principles of care coordination.

Civil Commitments

Introduces learners to the civil commitment process including its history, position in the court system, eligibility, and purpose.

Economic Assistance

Covers basic cash programs like General Assistance, Supplemental Nutrition Assistance Program, and Minnesota Supplemental Aid.

Homelessness Programs & Housing Pathways

Introduces learners to diverse services available to individuals experiencing homelessness & how to advocate for unhoused clients.

Housing Overview

Summarizes housing available in Minnesota, especially for those requiring support for a disability or for those with low incomes.

Housing Support/"GRH"

A deep dive into Housing Support, commonly known as GRH, and how it can help clients access housing.

Medicare & Medicaid

A deep dive into healthcare coverage through Medicare and Medicaid, including eligibility and application process and function.

Section 8/HUD/Public Housing

A deep dive into obtaining and maintaining Section 8 housing as well as its history, funding, and administration at the city level.

Social Security

Covers Social Security eligibility, application, and maintaining benefits.

Types of Case Management

Discusses eligibility for and services provided by Targeted Case Management, Adult Rehabilitative Mental Health Services, Housing Stabilization Services, Assertive Community Treatment teams, and smaller county-specific programs

Vulnerable Adult Reporting

Covers the basics of the Minnesota Adult Abuse Reporting Center, what makes someone a vulnerable adult, and grounds for making a report.

Waiver Programs

A deep dive into Medicaid-backed waiver programs, including application process and maintaining eligibility.



Session Delivery

Our sessions are highly customizable! If you don't see your needs reflected below, reach out--we're happy to accomodate.

In Person or via Zoom

Host us at your agency's worksite and we'll come prepared with all the tech and learning materials. We can also host offsite!

5-learner Minimum

We ask that you provide at least 5 learners. Maximums are more malleable and can be discussed on a case-by-case basis.

Session Length

A single-topic session lasts around 1 hour to 90 minutes. When sessions are combined, length may increase or decrease due to complementary content.

Pricing

Sessions are priced by topic.

1 topic

Standard Content: \$25/learner

Customized Content: \$30/learner

2 topics

Standard Content: \$50/learner

Customized Content: \$55/learner

3 or more topics

Standard Content: \$70/learner

Customized Content: \$75/learner

General Consulting: \$50/hour

Resilience Circles

Up to 15 staff: \$100/hour

Booking, Deposit, & Cancellation Policy

A 25% deposit is due upon booking to secure your training session.

If you need to cancel or reschedule, please notify us at least 7 days prior to your scheduled session.

For sessions cancelled more than 7 days in advance, deposits will be refunded. For sessions cancelled less than 7 days in advance, the deposit is non-refundable.